



Understanding Your Water and Wastewater Bill

Avon Lake Regional Water is in the process of redesigning our quarterly bill layout to provide customers more information about their usage and rates. To help residential customers with a standard 3/4" meter understand how Avon Lake Regional Water calculates the quarterly bill amount, please see the examples on the back.

On December 15, 2020, the Board of Municipal Utilities approved keeping water and wastewater rates at the current amounts. There will be no water or wastewater rate increase for 2021. The rates listed below are the current rates and the rates for 2021.

Water and Wastewater Rates:

	Usage	Rate
	Minimum Service Fee	\$4.25
Tier 1	First 50,000 gal	\$2.08
Tier 2	Next 200,000 gal	\$1.71
Tier 3	Over 250,000 gal	\$1.42

Note: The first 2,000 gallons of usage is included in the Minimum Service Fee. Rates are for residential customers with a standard 3/4" meter.

	Usage	Rate
	Minimum Service Fee	\$23.00
	Rate Per 1,000 gal	\$7.30

Note: The first 2,000 gallons of usage is included in the Minimum Service Fee. Rates are for residential customers with a standard 3/4" meter.

As always, if you have any questions regarding your bill and/or water usage, please call our Customer Service team at (440) 933-6226.

Thank you for your continued patience and understanding during this redesign process.

Sincerely,

Avon Lake Regional Water

Example 1: Customer uses 20,000 gallons for water and wastewater. The total amount owed to Avon Lake Regional Water is \$196.09. The total amount is calculated as follows:

	Usage	Gallons	Rate	Total
Water	Minimum Service Fee for water usage, which includes the first 2,000 gallons	2,000	\$4.25	\$4.25
	Water usage after the first 2,000 gallons	18,000	\$2.08/per 1,000 gallons	\$37.44 ($\2.08×18)
Water Bill Amount		20,000		\$41.69 ($\$4.25 + \37.44)
Wastewater	Minimum Service Fee for wastewater usage, which includes the first 2,000 gallons	2,000	\$23.00	\$23.00
	Wastewater usage after the first 2,000 gallons	18,000	\$7.30/per 1,000 gallons	\$131.40 ($\7.30×18)
Wastewater Bill Amount		20,000		\$154.40 ($\$23.00 + \131.40)
Total Bill Amount				\$196.09 ($\$41.69 + \154.40)

Example 2: Customer uses 72,000 gallons for water and wastewater. The total amount owed to Avon Lake Regional Water is \$675.71. The total amount is calculated as follows:

	Usage	Gallons	Rate	Total
Water	Minimum Service Fee for water usage, which includes the first 2,000 gallons	2,000	\$4.25	\$4.25
	Water usage after the first 2,000 gallons up to 50,000 gallons	48,000	\$2.08/per 1,000 gallons	\$99.84 ($\2.08×48)
	Water usage of next 200,000 gallons	22,000 (72,000 – 50,000)	\$1.71/per 1,000 gallons	\$37.62 ($\1.71×22)
Water Bill Amount		72,000		\$141.71 ($\$4.25 + \$99.84 + \37.62)
Wastewater	Minimum Services Fee for wastewater usage, which includes the first 2,000 gallons	2,000	\$23.00	\$23.00
	Wastewater usage after the first 2,000 gallons	70,000	\$7.30/per 1,000 gallons	\$511.00 ($\7.30×70)
Wastewater Bill Amount		72,000		\$534.00 ($\$23.00 + \511.00)
Total Bill Amount				\$675.71 ($\$141.71 + \534.00)