

WATERLINE

A PUBLICATION OF THE BOARD OF MUNICIPAL UTILITIES

John Dzwonczyk, Chair
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Spring 2025

WATER AND WASTEWATER RATES

Water Rates:

Minimum Service Fee	\$7.97
First 50,000 gal	\$2.25/1,000 gal
Next 200,000 gal	\$1.85/1,000 gal
Over 250,000 gal	\$1.54/1,000 gal

*The Minimum Service Fee is for residential customers and includes the first 2,000/gal of usage. Rates for Standard ¾" meter.

Wastewater Rates:

Minimum Service Fee	\$24.31
Rate Per 1,000 gal	\$7.45/1,000 gal

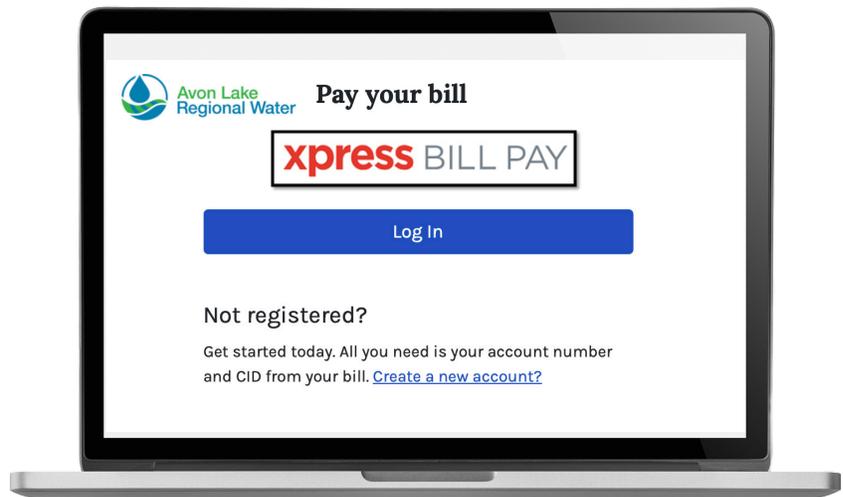
*The Minimum Service Fee is for residential customers and includes the first 2,000/gal of usage. Rates for Standard ¾" meter.

Annual Backflow Tests Must be Submitted by June 25th



201 Miller Road
Avon Lake, Ohio 44012
440-933-6226
avonlakewater.org

WE HAVE UPGRADED OUR UTILITY BILLING SOFTWARE



What this means for you:

- You will need to register for a new online account at avonlakewater.org
- New account numbers have been assigned – please refer to your new 9 digit account number provided on this bill
- New payment options are available on our new payment portal in addition to all payment options previously available!

Including:

Auto Payment with checking account or credit card info, check by mail (to our office or lockbox), online electronic payment (ACH or credit card), "in-person" payments at our 201 Miller Road location (cash, check, or credit card), and payments at the Discount Drug Mart courtesy counter!

How to Pay Online:

You will need to register for a new online account at avonlakewater.org – click "Log in – Pay Your Bill" in the upper right corner. Here you will create an online account with your newly assigned account number and you will have the flexibility of paying by the method and timing you choose. Please read through the XpressBillPay instructions which you will see in the portal. We believe you will find this system very easy to use.

PLEASE CALL AVON LAKE REGIONAL WATER WITH ANY QUESTIONS: 440-933-6226

DEADLINE DATE FOR ANNUAL BACKFLOW PREVENTION AND FIRE PROTECTION DEVICE INSPECTION AND TESTING RESULTS

For customers with a backflow prevention and/or fire protection device on their property, the device must be inspected and tested annually, with the results sent to Avon Lake Regional Water. The deadline for Avon Lake Regional Water to receive the results is 4:30 p.m. on June 25th. Annual testing of the devices ensures that they are working properly to prevent any contaminants from backflowing into the public water system.

In April, customers with a device on their property will receive a reminder postcard of the deadline. Visit avonlakewater.org/backflow-prevention/ for more information.



WATER FILTRATION PLANT UPGRADES

Much progress has been made during the last nine months of construction at the ALRW Water Filtration Plant. The new chemical feed building is beginning to take shape and the piping that will connect the new filters to the existing facility is currently being installed. The underground excavation is mostly complete and progress will move more quickly and become more visible as the above-ground structures are formed and constructed. These upgrades will improve efficiency and safety while allowing ALRW the ability to remove portions of the facility that have reached the end of their useful service.

