Avon Lake Board of Municipal Utilities

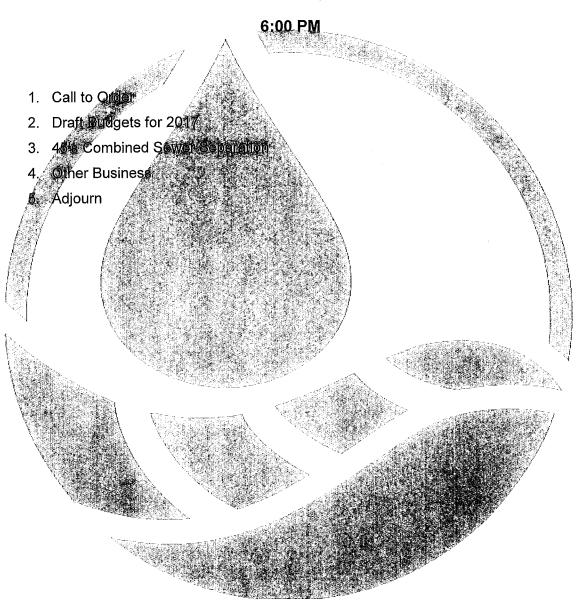
AGENDA

For

WORK SESSION

Tuesday

November 15, 2016



Avon Lake Board of Municipal Utilities

AGENDA

For

Tuesday

November 15, 2016

Immediately Following Work Session

- 1. Call to Order
- 2. General Matters
 - A. Approve Minutes
 - B. Public Speakers (8 minutes each)
 - C. Correspondence
- 3. Expenditures
- 4. Recent Ordinances
- 5./ Customer Service Positions
- 6. Informational items
 - A. Reports/Updates
 - 1). Design for the 45's Complined Sewer Separation
 - 2) Part-Time Inspector
 - 3) Annual Step Increases
 - 4) Lateral Loan Program
 - 5) Work Session
 - 6) Chaliman/Committee/Member Reports
 - 7) CUE REPORT
 - B. Miscellaneous
- 7. Public Speakers
- 8. Adjourn

Avon Lake Regional Water

MEMORANDUM

To:

Board of Municipal Utilities

From:

Todd Danielson

Subject:

Agenda Items – November 15, 2016

Date:

November 11, 2016

Item 4:

Recent Ordinances – TAD

As was discussed during the November 1, 2016, work session, the Board moved on October 4, 2016, to request the Council exclude Avon Lake Regional Water staff members from Temporary Legislation 10731 item (d) and 10735 because there was an inadvertent error in the way the legislation was written. With changes that were made to the Temporary Legislation, Board members indicated that the request was no longer necessary. The motion below formally rescinds the initial motion.

Recommended motion:

I move to rescind the October 4, 2016, motion regarding Temporary Legislation 10731 and 10735.

Item 5: Cu

Customer Service Positions – *TAD*

As discussed at the last meeting, job descriptions must first be approved by the Board, then go to the Civil Service Commission, and finally pass through the HR Committee and the City Council. When the Customer Service Representative and Customer Service Specialist job descriptions were being reviewed by the Civil Service Commission, the Commission indicated that they would be unable to develop a test to differentiate between the two positions and suggested we consider collapsing the two positions into one. Upon speaking with the HR Director and the union representatives, there is amenability to do this and broadband the wage range to begin at the bottom of the original Customer Service Representative scale and end at the top of the Customer Service Specialist scale. The attached updated Customer Service Representative job description is attached and the wage scale is presented below for the Board's approval.

Additionally, Member Rush and the CUE attended the HR Committee meeting on November 7, 2016. The Committee approved the job descriptions and wage ranges for the Customer Service Clerk and the Executive Assistant. The Customer Service Clerk job description approved included one minor change (to remove the word "workmanlike" in the General Description) that was suggested by Member Rush. The attached job description reflects that change.

In making this decision, the Principles that would help guide the Board are:

- Sustain an empowered, skilled, quality workforce with a commitment to innovation.
- **♦** Exercise fiduciary responsibility.

Recommended motion:

I move to approve the revised job description for the Customer Service Representative, along with the following hourly wage rates:

Step 1A	Step 1B	Step 1C	Step 2	Step 3	Step 4	Step 5	Step 6	Step 5
\$19.56	\$20.95	\$21.63	\$22.92	\$24.85	\$26.21	\$27.63	\$29.20	\$30.95

<u>Item 6A1</u>: **Design for the 45's Combined Sewer Separation** – *TAD*

Staff received qualifications packages from five consultants for the 45's combined sewer separation. One firm was selected as the top-ranked firm, and staff is currently negotiating scope and budget for the project. Once an agreed-upon scope and budget is developed, staff will present it to the Board for authorization to enter into an agreement.

<u>Item 6A2</u>: **Part-Time Inspector** – *TAD*

Due to the current union contract, part-time employees may work a maximum of 90 working days. The previous employee performing inspections worked as summer help prior to performing inspections. Due to this, he reached is maximum tenure. Staff elected to advertise for the position, interviewed, and will hire Jason Kempton as a part-time, temporary inspector at \$19.00/hr for fewer than 30 hours per week on an annual average.

Item 6A3: Annual Step Increases – TAD

By Ordinance, annual step increases due April 1 must be approved by the preceding December. Based on the recommendations of their supervisors, the Board must recognize annual step increases due April 1, 2017 for eligible employees as follows:

K. Gomez, Biller-Bookkeeper II	Step 1C to Step 2
J. Spinks, WPCC Operator	Step 1C to Step 2
W. Fischer, WPCC Operator	Step 2 to Step 3
D. Hall, Laborer	Step 1C to Step 2
A. Sisson, WFP Operator	Step 1C to Step 2
G. Mosher, WFP Operator	Step 3 to Step 4
T. Roten, WFP Janitor	Step 3 to Step 4
•	

Item 6A4: Lateral Loan Program - TAD

Since the last Board meeting, five additional agreements for the Lateral Loan Program have been executed, bringing the total to 22 properties, with \$67,250 committed so far. Members asked to have included how much money has been expended. With the updates to the software systems, this should be easily able to be tracked and will be included in the future.

Item 6A5: Work Session – TAD

The Board's monthly work session will occur at 6:00PM on November 15, 2016. The main topic of discussion will be the draft budgets for 2017. The CUE will present the draft budgets to the Board at the meeting.

Board of Municipal Utilities Work Session Minutes November 1, 2016 201 Miller Road Avon Lake, Ohio

The work session was called to order at 6:30 PM.

Present: Mr. Dzwonczyk, Mr. Berner, Mr. Rickey, Mr. Rush, and Mrs. Schnabel.

Also present: Mayor Zilka, Councilmember Fenderbosch, and Chief Utilities Executive Danielson.

Recent Ordinances

The CUE presented two ordinances (129-2016 and 133-2016) recently passed by Council and discussed how they would affect Avon Lake Regional Water's non-bargaining staff. These were the matter of a motion the Board made on October 4, 2016, specifically requesting the Council exclude all employees of Avon Lake Regional Water. With the revisions the Council made to the original draft ordinance, the Board expressed comfort in rescinding its October 4, 2016, motion at the upcoming November 15, 2016, meeting.

Recent Water Breaks

Member Rickey inquired about the recent water breaks. CUE Danielson stated that Avon Lake Regional Water experienced a number of breaks, as did Sheffield Lake, as a result of poor readings from a pressure sensor in the distribution system, near the Avon Lake Water Filtration Plant. As staff was responding to a water break on Electric Boulevard and was closing valves, the pressure sensor began reading low pressure, which caused the pumps to push more water into the system. Unfortunately, the pressure sensor was not accurately representing the system pressure. The sensor has since been moved, and staff is assessing what other operational changes should be considered to reduce chances for future issues.

The work session adjourned at 6:40 PM.

Approved November 15, 2016

John G. Dzwonczyk, Chairman

Todd A. Danielson, Clerk

Board of Municipal Utilities Regular Meeting Minutes November 1, 2016 201 Miller Road Avon Lake, Ohio

Call to Order - Roll Call

The meeting was called to order at 6:41 PM.

Present: Mr. Dzwonczyk, Mr. Berner, Mr. Rickey, and Mrs Schnabel.

Also present: Chief Utilities Executive Danielson, Mayor Zilka, Councilmember Fenderbosch.

Approve Minutes

Chairman Dzwonczyk presented the minutes of the October 18, 2016 Work Session and the October 18, 2016, Regular Meeting and with no changes, additions or corrections noted, ordered the minutes to stand and be distributed as presented.

Public Speakers - None.

Correspondence - None.

Expenditures

Following review of expenses dated October 28, 2016 for funds and amounts as follows, Mr. Rickey moved, Ms. Schnabel seconded, that all be approved and paid per budget:

Water Fund 701	\$ 183,394.91
Wastewater Fund 721	\$ 146,042.64
MOR Fund 703 ETL1	\$ 18,781.18
MOR Fund 762 ETL2	\$ 193,158.49
LORCO Fund 749	\$ 732.65
Sewer Const 724	\$ 568,549.82

Ayes: Berner, Dzwonczyk, Rickey, Schnabel

Nays: None Motion carried.

Amendment to Brown and Caldwell Agreement

After an explanation by staff on the amendment to Brown and Caldwell's agreement, Mr. Rickey moved and Ms. Schnabel seconded to authorize the CUE to amend the agreement with Brown and Caldwell and increase the not-to-exceed fee by \$56,000.

Ayes: Berner, Dzwonczyk, Rickey, Schnabel

Nays: None Motion carried.

Customer Service Positions

Per discussion at this previous Board meetings, and further explanation in the meeting's write-up, Mr. Dzwonczyk moved and Ms. Schnabel seconded to approve the following hourly wage rates for the position of Customer Service Representative:

Step 1A	Step 1B	Step 1C	Step 2	Step 3	Step 4	Step 5
\$19.56	\$20.95	\$22.76	\$24.03	\$25.38	\$26.76	\$28.09

Mr. Dzwonczyk further moved and Mr. Rickey seconded to approve the following hourly wage rates for the position of Customer Service Specialist:

Step 17 Step 18 Step 19 Step 1							
400.00	Step 1A	Step 1B	Step 1C	Step 2	Step 3	Step 4	Step 5
$\frac{1}{9}21.03$ $\frac{1}{9}22.92$ $\frac{1}{9}24.03$ $\frac{1}{9}20.23$ $\frac{1}{9}20.23$	421.62	\$22.92	\$24.85	\$26.21	\$27.63	\$29.20	\$30.95

Ayes: Berner, Dzwonczyk, Rickey, Schnabel

Nays: None Motion carried.

Reports/Updates

Step Increase: Kristin Gomez will satisfactorily complete her one-year probationary period as Biller/Bookkeeper II on November 12, 2016. Ms. Gomez will be recognized as a permanent employee and her wage rate be moved from Step 1B to Step 1C effective on her anniversary date.

Software Updates: Both the City's new purchase order system and our new customer information system are up and running. Staff is learning how to use the new systems and working to address minor issues. We hope to be able to respond to some of the Board's previous requests and provide different financial information as we learn the new purchase order system better.

Regarding the customer information system (Muni-Link), as of midday Thursday, October 27, 2016, 556 customers had paid their bill by ACH (either by themselves online or with our assistance) and 147 have paid by credit card. Fewer second notices were sent out in November than were sent out for the June bill.

Lateral Loan Program: Since the last Board meeting, there have been no new agreements for the Lateral Loan Program. The total remains at seventeen properties, with \$49,550 committed so far. Members asked to have included how much money has been expended. With the updates to the software systems, this should be easily able to be tracked and will be included in the future.

Chairman/Committee/Members Reports

Chairman Dzwonczyk reported he attended the Sewer Committee Meeting where addressed main point of discussion regarded implementing appropriate methods to assure customers separate their laterals. He also reported he will be attending the November 17, 2016 meeting.

CUE Report

CUE Danielson reported he received a report from NOAA on the algae bloom for the summer of 2016. Due to the extremely dry summer, the algae bloom was significantly lower than in past years.

Miscellaneous

None.

Adjourn

As there was no further business, Ms. Schnabel moved, Mr. Rickey seconded, that the meeting adjourn at 7:28 PM.

Ayes: Berner, Dzwonczyk, Rickey, Schnabel

Nays: None Motion carried.

Approved November 15, 2016

John G. Dzwonczyk, Chairman

Todd A. Danielson, Clerk

Avon Lake Municipal Utilities Water Fund 701 Expenses November 15, 2016

				
	Name	Amount	Memo	Account
	Nov 15, 16	-		
1	Water Employees	43 024 85	Salaries P/R #23 10/17/16-10/30/16	701 5-180 7-102
2.	Water Employees		Part Time P/R #23 10/17/16-10/30/16	701 5-180 7-102
2. 3.	Water Employees		Overtime P/R #23 10/17/16-10/30/16	701 5-180 7-105
-	Ester, Leslie		3 Employee Meal Allowances-LS	
4. 5	Bruce, Lindsey		2 Employee Meal Allowances-LS	701 5-180 7-200
5.				701 5-180 7-200
6.	Busse, Carl		3 Employee Meal Allowances-LS	701 5-180 7-200
	Haas, Donald		3 Employee Meal Allowances-LS	701 5-180 7-200
8.	Klonk, Brian		3 Employee Meal Allowances-LS	701 5-180 7-200
9.	Wohl, Michael		3 Employee Meal Allowances-LS	701 5-180 7-200
10.	Kral, Kristin		2 Employee Meal Allowances-LS	701 5-180 7-200
11.			1 Employee Meal Allowance-LS	701 5-180 7-200
	Cintas Corp.		Emp Uniform Rental Oct. 2016-RK	701 5-180 8-226
	Avon Lake Printing		Poster for Drive-Thru Window-EW	701 5-180 8-601
	Avon Lake Printing		Door Hangers for Outside Crew-EW	701 5-180 8-601
	Avon Lake Printing	•	Print Class IV Water Exam-SH	701 5-180 8-601
	Federal Express		Shipping Charges-LS	701 5-180 8-601
	FriendsOffice		Office Supplies-KG/LS	701 5-180 8-601
	Shamrock		1/2-Print/Mail 3rd Qtr Wa Bills-TAD	701 5-180 8-601
	Staples			701 5-180 8-601
20.	Sal Chemical Co Inc.	19,338.94	Sodium Silicofluoride-SH	701 5-180 8-602
21.	USALCO:	6,351.58	49.59 Tons Alum - SH	701 5-180 8-602
22.	Brohi & Appell, Inc.	419.54	Maintenance Supplies-SH	701 5-180 8-603
	E & H Hardware Group, LLC.		1/2-Maintenance Supplies-TAD	701 5-180 8-603
	Fastenal Company		1/2-Maintenance Supplies-RK	701 5-180 8-603
	Grainger Inc.		Maintenance Supplies-SH/RK	701 5-180 8-603
	Home Depot		1/2-Maintenance Supplies-RK	701 5-180 8-603
	Indy Equipment		1/2-Maintenance Supplies-RK	701 5-180 8-603
	Lowe's		Maintenance Supplies-TAD	701 5-180 8-603
	Trico Oxygen Company		1/2-Maintenance Gases@201Miller-RK	701 5-180 8-603
30.	Trico Oxygen Company		Maintenance Gases @WFP-SH	701 5-180 8-603
31.	Trico Oxygen Company		Maintenance Gases@WFP-SH	701 5-180 8-603
32.	Grainger Inc.		Equipment Maintenance-SH	701 5-180 8-607
	Forterra		Repair Materials-RK	701 5-180 8-612
	Harold Archer & Sons		399.42 Tons Stone-RK	701 5-180 8-612
	HD Supply Waterworks, Ltd.		Water Distribution Supplies-RK	701 5-180 8-612
	Heczko Landscaping & Con		Yard Repairs from Water Breaks-RK	701 5-180 8-612
	Kendera Enterprises, Inc.		Water Break Repair Work-RK	701 5-180 8-612
	E. J. Prescott, Inc.		Water Distribution Supplies-RK	701 5-180 8-612
	Rock Pile		Topsoil for Yard Repairs-RK	701 5-180 8-612
	Westview Concrete Corp.		Concrete Repairs-RK	701 5-180 8-612
	SiteOne Landscape Supply		Yard Repair Materials-RK	701 5-180 8-612
	Alloway		Monthly TOC Analysis-SH	701 5-180 8-615
42.	Cullian of Claveland		Di Rental & Carbon Exchange-SH	701 5-180 8-615
	Culligan of Cleveland		Lab Standards-SH	701 5-180 8-615
	Environmental Resource As			
	Hach Company		Lab Supplies-SH	701 5-180 8-615
	Idexx Laboratories Inc.	•	Water Lab Supplies-SH	701 5-180 8-615
	Trico Oxygen Company		Lab Gases-SH	701 5-180 8-615
48.	Illuminating Co.		Elect@WFP SIP 10/8/16-11/8/16-SH	701 5-180 8-700
49.	Engle Resources		Elect@WaPlant 9/20/16-10/19/16-SH	701 5-180 8-700
50.	Illuminating Co.		Elect@WalkerWaTower 9/13/16-10/12	701 5-180 8-700
51.	Illuminating Co.		Elect@LearWaTower 9/8/16-10/6/16-SH	701 5-180 8-700
52.	Illuminating Co.		Elect@AuxPumpHouse 9/9/16-10/6/16	701 5-180 8-700
53,	Time Warner Cable		InternetSvc@WaPlant 10/30/16-11/29/	701 5-180 8-700
54.	Verizon Wireless	439.55	1/2-Cell Svc 10/26/16-11/25/16-TAD	701 5-180 8-700

Avon Lake Municipal Utilities Water Fund 701 Expenses November 15, 2016

	Name	Amount	Memo	Account
55	a.m. design group, inc.	450.00	Website Design Work-Various Progra	701 5-180 8-701
56.	Area Temps	2,033.00		701 5-180 8-701
57 .	AWWA	291.00	Educational Books for Employees-SH	701 5-180 8-701
58.	Brakey Energy, Inc.	875.00	Energy Mgmt Svc- Oct 2016-TAD	701 5-180 8-701-,,,
59.	Ellis Family Carpet & Duct C	2,800.00		701 5-180 8-701
60.	Lake Erie Diving, Inc.	3,000.00	Inspect Clearwell #5 & #6-SH	701 5-180 8-701
σ 1.	· McAfee	27.50	1/2-Email Filtering-Nov 2016-RRE	701 5-180 8-701
62.	Mercy Occupational Health	25.00	1/2-Quarterly DOT Fee-12 Employees	701 5-180 8-701
QJ.	Mercy Occupational Health	44.00	DOT Testing - M.Wohl-TAD	701 5-180 8-701
04.	Ohio Department of Job & F	25.03		701 5-180 8-701
60 ,	Solar Testing Laboratories. I	2,286.00	Testing/Inspection-WalkerWaTower 1	701 5-180 8-701
66.	West, Elana	25.00		701 5-180 8-701
67.	Yuronich, Greg	25.00		701 5-180 8-701
	Firstmerit Bankcard Ctr	256.25	License Renewal, Breakfast, Lunches	701 5-180 8-701
	Firstmerit Bankcard Ctr	247.91	Breakfast, Lunches, Maint Supplies-RK	701 5-180 8-701
70.	Firstmerit Bankcard Ctr	132.50	AWWA Books-JRG	701 5-180 8-701
	Firstmerit Bankcard Ctr	102.99	1/2-HardHats,Lights,RoboCallFunds-R	701 5-180 8-701
	Firstmerit Bankcard Ctr	42.84	1/2-BreakfastMtgs,Press Ad-TAD	701 5-180 8-701
73.	Technology Management S	646.88	1/2-Computer Support - Oct. 2016-TAD	701 5-180 8-701
74.	Fuelman of Northern Ohio	677.24	1/2-Fuel for Vehicles 10/24/16-11/6/16	701 5-180 8-707
75.	Fisher Auto Parts Inc.	44.68	1/2-Misc Truck Parts-RK	701 5-180 8-707
76.	NAPA Avon	51.86	1/2-Truck Repair Parts-RK	701 5-180 8-707
77.	Lawn Tech		Fertilize Lawn @Water Plant-SH	701 5-180 8-708
· 78.	Maximum Elevator		Annual Elevator Pressure Test-SH	701 5-180 8-708
79.	Sherwin-Williams Co.	1,575.00	Paint/Supplies-SH	701 5-180 8-708
80.	Treasurer, State of Ohio	271.25	Elevator Certification Renewal Fee-SH	701 5-180 8-708
01.	Zep Manufacturing Company	162.64	Building Maintenance Supplies-SH	701 5-180 8-708
82.	Lawn Tech	135.97	1/2-Fertilize Lawn@201Miller-TAD	701 5-180 8-709
83.	Lawn Tech	124.43	1/2-Fall Treatment-Tree/Shrubs@201	701 5-180 8-709
84.	Columbia Gas	101.96	,	701 5-180 8-711
85.	BissNuss Inc.		Scale & Containment for Polymer-SH	701 5-180 8-804
86.	Bodey, Kelli		Refund Credit Balance on Closed Acco	701 9-180 8-901
	Miller, Jean		Refund Credit Balance on Account-LS	701 9-180 8-901
	Shoffner, Mary Jane		Refund Credit Balance on Closed Acco	701 9-180 8-901
	Simone, Kenneth		Refund Credit Balance on Account-LS	701 9-180 8-901
	Sorensen, Haley		Refund Credit Balance on Closed Acco	701 9-180 8-901
91.	Van Niel, Kristina	44.50	Refund Credit Balance on Account-LS	701 9-180 8-901
	Nov 15, 16	201,193.49		

Avon Lake Municipal Utilities Wastewater Fund 721 Expenses November 15, 2016

	Name	Amount	Memo	Account
	Nov 15, 16			
1	Wastewater Employees	66.481.72	Salaries P/R #23 10/17/16-10/30/16	721 5-190 7-102
2	Wastewater Employees		Part Time P/R #23 10/17/16-10/30/16	721 5-190 7-105
3.	Wastewater Employees		Overtime P/R #23 10/17/16-10/30/16	721 5-190 7-106
	Kasten, Rick		3 Employee Meal Allowances-LS	721 5-190 7-200
	Frankiewicz, Paul		2 Employee Meal Allowances-LS	721 5-190 7-200
6.	Hall, Donald		2 Employee Meal Allowances-LS	721 5-190 7-200
7.	Knick, Dennis		3 Employee Meal Allowances-LS	721 5-190 7-200
8.	Sadowski, Dale		1 Employee Meal Allowance-LS	721 5-190 7-200
9.	Cintas Corp.		Emp Uniform Rental Oct. 2016-RK	721 5-190 8-226
10.	GVS Safety Supplies, Inc.	583.50	Employee Clothing-SB	721 5-190 8-226
11.	Federal Express	19.21	Shipping Charges-LS	721 5-190 8-601
	FriendsOffice	127,72	Office Supplies-KG/LS	721 5-190 8-601
	Shamrock		1/2-Print/Mail 3rd Qtr Wa Bills-TAD	721 5-190 8-601
	Staples	96.87	1/2-Office Supplies-KK	721 5-190 8-601
	Bonded Chemicals Inc.		8.6108 Tons Ferric Chloride-SB	721 5-190 8-602
	Bonded Chemicals Inc.		200 Gals. Hypochlorite-SB	721 5-190 8-602
	Mississippi Lime Co.		41,12 Tons Lime-SB	721 5-190 8-602
	Polydyne Inc.		Polymer - SB	721 5-190 8-602
	E & H Hardware Group,		1/2-Maintenance Supplies-TAD	721 5-190 8-603
	Fastenal Company		1/2-Maintenance Supplies-RK	721 5-190 8-603
21.	Grainger Inc.		Maintenance Supplies-RK	721 5-190 8-603
22.	Home Depot		1/2-Maintenance Supplies-RK	721 5-190 8-603
23.	Indy Equipment		1/2-Maintenance Supplies-RK	721 5-190 8-603
24.	Lowe's		Maintenance Supplies-TAD	721 5-190 8-603
25.	Rex Pipe & Supply Co.		Maintenance Supplies-SB	721 5-190 8-603
26.	Trico Oxygen Company		1/2-Maintenance Gases@201Miller-RK	721 5-190 8-603
	Trico Oxygen Company		Maintenance Gases@WPCC-SB	721 5-190 8-603
28.	Active Plumbing Supply		Zoeller Pumps-RK	721 5-190 8-604
29.	Applied Industrial Techn		Motor - SB	721 5-190 8-607
	USA Blue Book		Chem. Pump-SB	721 5-190 8-607
31.	Culligan of Cleveland		DI Rental-SH	721 5-190 8-615 721 5-190 8-615
32.	Hach Company		Lab Supplies-SH Wastewater Lab Supplies-SH	721 5-190 8-615
33.	Idexx Laboratories Inc. Jones & Henry Labs Inc.		Annual Priority Pollutants-SB	721 5-190 8-615
34.	Columbia Gas		GasSvc@Bridgeside P.S. 9/28/16-10/27/16	
ან.	Columbia Gas		GasSvc@Lear P.S. 10/3/16-11/1/16-RK	721 5-190 8-700
30.	Columbia Gas		GasSvc@HuntClub P.S. 9/28/16-10/27/16-RK	
	CenturyLink		Telephone Svc@PumpStations-Oct.2016=T	
	Illuminating Co.		Elect@Center P.S. 10/7/16-11/7/16-RK	721 5-190 8-700
	Illuminating Co.	95.15		721 5-190 8-700
	Illuminating Co.	94.77		721 5-190 8-700
	Illuminating Co.	105.66	Elect@HuntClub P.S. 10/6/16-11/04/16-RK	721 5-190 8-700
	Illuminating Co.	55.71	Elect@JaycoxSwMtr 10/6/16-11/4/16-RK	721 5-190 8-700
	Verizon Wireless	439.56	1/2-Cell Svc 10/26/16-11/25/16-TAD	721 5-190 8-700
	a.m. design group, inc.	68.38	Website Design Work-Various Programs-EW	721 5-190 8-701
	Brakey Energy, Inc.	875.00	Energy Mgmt Svc- Oct 2016-TAD	721 5-190 8-701
	Brown & Caldwell	48,603.83	Coll Sys Modeling Update 7/29/16-9/29/16	721 5-190 8-701
	Great Lakes Pipeline Ser	2,150.00	CCTV Inspect Sw Lines-45 Project-JRG	721 5-190 8-701
	Hofmann-Metzker, Inc.	19,400.00	Field Location & Elevations-45 Project-JRG	721 5-190 8-701
	McAfee	27.50	1/2-Email Filtering-Nov 2016-RRE	721 5-190 8-701
	Mercy Occupational Health	25.00	1/2-Quarterly DOT Fee-12 Employees-TAD	721 5-190 8-701
52.	Solar Testing Laboratorie	2,426.00	Testing/Inspection-WPCC 10/3/16-10/16/16	721 5-190 8-701
53.	Walters Environemntal C	390.00	Registration Fee-Classes-SB	721 5-190 8-701
54.	Williams Scotsman, Inc.	168.93	Container Rental 10/29/16-11/28/16-SB	721 5-190 8-701

Avon Lake Municipal Utilities Wastewater Fund 721 Expenses November 15, 2016

Name	Amount	Memo	Account
55. Firstmerit Bankcard Ctr	893.48	License Renewal, Lunches, Misc-SB	721 5-190 8-701
56. Firstmerit Bankcard Ctr	36.47	Maint Supplies-RK	721 5-190 8-701
57. Firstmerit Bankcard Ctr	102.98	1/2-HardHats,Lights,RoboCallFunds-RRE	721 5-190 8-701
58. Firstmerit Bankcard Ctr	42.84	1/2-BreakfastMtgs,Press Ad-TAD	721 5-190 8-701
59. CDM Smith	231,759.00	Eng Svc-WPCC Improve.073116-122916-T	721 5-190 8-701
60. Technology Managemen	646.87	1/2-Computer Support - Oct. 2016-TAD	721 5-190 8-701
61. Republic Services	26,861.11	Sludge Disposal-October 2016-SB	721 5-190 8-702
62. Fuelman of Northern Ohio	677.24	1/2-Fuel for Vehicles 10/24/16-11/6/16-LS	721 5-190 8-707
63. Fisher Auto Parts Inc.	44.67	1/2-Misc Truck Parts-RK	721 5-190 8-707
64. Great Lakes Petroleum	1,257.61	500 Gals Diesel Fuel-SB	721 5-190 8-707
65. NAPA Avon	51.86	1/2-Truck Repair Parts-RK	721 5-190 8-707
66. Lawn Tech	35.12	Fertilize Lawn@Center P.SRK	721 5-190 8-708
67. Lawn Tech	135.98	1/2-Fertilize Lawn@201Miller-TAD	721 5-190 8-709
68. Lawn Tech	124.42	1/2-Fall Treatment-Tree/Shrubs@101Miller	721 5-190 8-709
69. Trico Oxygen Company	1,838.20	Weld Equipment for Gas Lines-SB	721 5-190 8-804
70. Bodey, Kelli	-11.40	Refund Credit Balance on Closed Account-LS	721 9-190 8-901
71. Miller, Jean	33.27	Refund Credit Balance on Account-LS	721 9-190 8-901
72. Shoffner, Mary Jane	25.94	Refund Credit Balance on Closed Account-LS	721 9-190 8-901
73. Simone, Kenneth	76.27	Refund Credit Balance on Account-LS	721 9-190 8-901
74. Sorensen, Haley	-37.34	Refund Credit Balance on Closed Account-LS	721 9-190 8-901
75. Van Niel, Kristina	83.31	Refund Credit Balance on Account-LS	721 9-190 8-901
Nov 15, 16	451,138.24		

Avon Lake Municipal Utilities MOR Fund 703 Expenses - ETL1 November 15, 2016

Name	Amount	Memo	Account
Nov 15, 16			
1. Avon Lake Regional W	130,344.83	Water Used from ETL1-October 2016-T	703 5-180 8-704
2. Avon Lake Regional W	2,255.90	Operator Charges-October 2016-TAD	703 5-180 8-740
3. Ohio Edison	56.24	Elect@Root/Sprag 10/5/16-11/3/16-TAD	703 5-180 8-743
4, Ohio Edison	56.47	- · · · ·	703 5-180 8-743
5. Ohio Edison	61.41	Elect@Lear/Mills 10/7/16-11/4/16-TAD	703 5-180 8-743
6. Ohio Edison	52.94	Elect@Lear/Chstn 10/6/16-11/3/16-TAD	703 5-180 8-743
7. Ohio Edison	67.68	Elect@Butternut/Root 10/5/16-11/2/16	703 5-180 8-743
8. Illuminating Co.	69.72	Elect@Lear/Krebs 9/8/16-10/5/16-TAD	703 5-180 8-743
9. Illuminating Co.	55.61	Elect@Moore/RR 9/13/16-10/12/16-TAD	703 5-180 8-743
Nov 15, 16	133,020.80		

Avon Lake Municipal Utilities MOR Fund 762 Expenses - ETL2 November 15, 2016

Name	Amount	Memo	Account
Nov 15, 16			
1. Cunningham & Associa	2,650.00	Surveying Service-ETL2 Property-JRG	762 5-180 8-70
2. Ohio Edison	7,384.60		762 5-180 8-70
3. Ohio Edison	38.17	Elect@Island OAL 10/5/16-11/2/16-TAD	762 5-180 8-70
4. Engie Resources	4,730.96	Elect@Island P.S. 10/4/16-11/1/16-TAD	762 5-180 8-70
5. Avon Lake Regional W	325,283.75	Water Used from ETL2-October 2016-T	762 5-180 8-70
6. Alloway	1,050.00	Special Purpose TTHM's & HAA5-SH	762 5-180 8-74
7. Hach Company		Chlorine Supplies-SH	762 5-180 8-74
8. Avon Lake Regional W	2,117.53	Operator Charges-October 2016-TAD	762 5-180 8-74
9. Ohio Edison	66,36		762 5-180 8-74
10. Ohio Edison	48.74	Elect@ChestnutRidge 10/5/16-11/2/16	762 5-180 8-74
Nov 15, 16	343,892.01		

Avon Lake Municipal Utilities LORCO Fund 749 Expenses November 15, 2016

Name	Amount	Memo	Account
Nov 15, 16			4
1, Covalen	5,024.80	Grinder Pump Repair Parts-RK	749 5-190 8-603
2 Frontier	66.69	TelephoneSvc@Four Plex 10/25/16-11/	749 5-190 8-700
3. Ohio Edison	55.96	Elect@10301 Reed 10/5/16-11/2/16-TAD	749 5-190 8-700
4. Ohio Edison	50.62	Elect@10920 Hawke 10/6/16-11/3/16-T	749 5-190 8-700
5. Ohio Edison	54.86	Elect@36780Giles 10/1/16-10/31/16-TAD	749 5-190 8-700
6. Ohio Edison	57.28	Elect@33930Cooley 10/4/16-11/1/16-T	749 5-190 8-700
7. Ohio Edison	52.51	Elect@12901AvonBelden 10/4/16-11/1/	749 5-190 8-700
8. Ohio Edison	51.27	Elect@12169AvonBelden 10/4/16-11/1/	749 5-190 8-700
9. Ohio Edison	139.19	Elect@9845AvonBelden 10/5/16-11/2/1	749 5-190 8-700
10. Ohio Edison	141.91	Elect@38393Royalton 10/1/16-10/31/16	749 5-190 8-700
11 Engle Resources	6.76	Elect@12169AvonBelden 10/4/16-11/1/	749 5-190 8 - 700
12. Engie Resources	10.75	Elect@12901AvonBelden 10/4/16-11/1/	749 5-190 8-700
13. Engle Resources	26.19	Elect@33930Cooley 10/4/16-11/1/16-T	749 5-190 8-700
14. Engle Resources	11.38	Elect@36780Giles10/1/16-10/31/16-TAD	749 5-190 8-700
^{15.} Engie Resources	454.90	Elect@FourPlex 10/1/16-10/31/16-TAD	749 5-190 8-700
^{16.} Lorain-Medina Rural Ele	86.06	Elect@Banks 9/23/16-10/23/16-TAD	749 5-190 8-700
17. Lorain-Medina Rural Ele	81.19	Elect@36879Cooley 9/23/16-10/23/16	749 5-190 8-700
18. Lorain-Medina Rural Ele	72.78	Elect@12601Cooley9/23/16-10/23/16-T	749 5-190 8-700
19. Lorain-Medina Rural Ele	109.37	Elect@12775Durkee 9/23/16-10/23/16	749 5-190 8-700
20. Lorain-Medina Rural Ele	51.04	Elect@Durkee (s) 9/23/16-10/23/16-TAD	749 5-190 8-700
21. Lorain-Medina Rural Ele	98.41	Elect@IndianHollow 9/23/16-10/23/16-T	749 5-190 8-700
22. Lorain-Medina Rural Ele	99.49	Elect@SlifeRd 9/23/16-10/23/16-TAD	749 5-190 8-700
23. Data-Command	3,232.80	Annual Subscription @Lift Sta. 12/1/16	749 5-190 8-701
24. RLCWA	1,142.00	Meter Reading - October 2016-TAD	749 5-190 8-848
25, Shamrock	382.57	Print/Mail LORCO Bills - Sept. 2016-TAD	749 5-190 8-848
26. LORCO	13,500.00	Monthly Advance - November 2016 - TAD	749 5-190 8-907
Nov 15, 16	25,060.78		

11/10/16

Avon Lake Municipal Utilities Sewer System Construction - Fund 724 November 15, 2016

Name	Amount	Memo	Account
Nov 15, 16 1. Sewer Debt Service & Reserve 2. Underground Utilities Inc.		Trsf Funds for 2012 Bond Payment-TAD Pmt #2-FIBB Sewer Project-TAD	724 9-180 8-479 724 5-190 8-814
Nov 15, 16	923,667.28		

11/10/16

Avon Lake Municipal Utilities Trunk Sanitary Sewer Fund 725 Expenses November 15, 2016

Name	Amount	Memo	Account
Nov 15, 16 Sewer Debt Service & R	8,075.28	Trsf Funds 2012 Bond Payment-T	725 9-190 8-479
Nov 15, 16	8,075.28		

Job Title:

Customer Service Clerk

Organization:

Avon Lake Regional Water

Immediate Supervisor:

Chief Utilities Executive

Positions Supervised:

N/A

FLSA Status:

Non-Exempt

Bargaining Unit:

<u>Yes</u>

Civil Service Status:

Classified

GENERAL RESPONSIBILITIES:

Under direct supervision of the Chief Utilities Executive, with related supervision from the Chief of Utility Operations performs duties required for operation of Avon Lake Regional Water's billing and record keeping. Perform the job duties with strict attention to procedures with the knowledge gained through training and experience in a neat, efficient manner maintaining Avon Lake Regional Water's customer service goals.

GENERAL QUALIFICATIONS:

- 1. High School Graduate.
- 2. Must have ability to be bonded.

SPECIFIC DUTIES

Under the direction of a supervisor, shall perform a variety of technical and routine tasks which may include but not be limited to:

- 1. Assist in maintaining all Avon Lake Regional Water utility billing records.
- 2. Answer phones, receive guests at the counter, and operate the drive-up window.
- 3. Maintain computer based record of utility billing deposits, adjustments, water usage, etc.
- 4. Process and maintain records of miscellaneous billings and collections.
- 5. Maintain all utility locate (OUPS) data entry and notifications.
- 6. Coordinate and maintain sewer inspections, locations and storm disconnection information.
- 7. Maintain customer files and records.
- 8. Maintain good customer service practices and procedures.
- 9. Perform additional functions/tasks, as needed.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

The job description does not constitute an employment agreement between Avon Lake Regional Water and the employee and is subject to change by the employer as the needs and requirements of the job change.

- 1. Ability to perform all standard and complex clerical tasks.
- 2. Communicate effectively, both orally and in writing.
- 3. Work accurately with numbers.
- 4. Follow oral and written instructions, procedures and supervisory direction.
- 5. Ability to collect money and record fees from all departments.

The physical/mental demands described here are representative of the position to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- 1. Quickly answer staff and customer queries.
- 2. Work accurately, even with repeated interruptions.
- 3. Prioritize workloads.
- 4. Always be mentally alert.
- 5. Professional and courteous.
- 6. Normal physical activity for an office environment.
- 7. Work independently or in a team environment.
- 8. Work accurately and calmly under pressure.
- 9. Must work overtime as needed.

Job Title:

Customer Service Representative

Organization:

Avon Lake Regional Water

Immediate Supervisor:

Chief Utilities Executive

Positions Supervised:

N/A

FLSA Status:

Non-Exempt

Bargaining Unit:

Yes

Civil Service Status:

Classified

GENERAL RESPONSIBILITIES:

Under direct supervision of the Chief Utilities Executive, with related supervision from the Chief of Utility Operations performs duties required for operation of Avon Lake Regional Water's billing, accounting, backflow, record keeping, and payroll programs. Performs the job duties with strict attention to procedures with the knowledge gained through training and experience in a neat, workmanlike, efficient manner maintaining Avon Lake Regional Water's customer service goals.

GENERAL QUALIFICATIONS:

- 1. Bachelor's Degree, preferably in business, accounting, communications, or a related field. However, 10 years of experience showing progressively increasingly complex duties and responsibilities or an Associate's Degree and 5 years of progressively increasingly complex duties and responsibilities may be considered as a substitute.
- 2. Must have ability to be bonded.
- 3. Minimum five (5) years' experience with Avon Lake Regional Water and/or seven (7) years in complex utility billing, accounting and technical assignments with direct customer service and/or accounting experience, preferably in a public utility.

SPECIFIC DUTIES

Under the guidance of a supervisor, shall perform a variety of technical and routine tasks which may include but not be limited to:

- 1. Maintain all Avon Lake Regional Water utility billing records.
 - a. Process transactions in utility billing system to produce timely and accurate utility bills.
 - b. Download and upload meter reading data to initiate billing according to established schedules.
 - c. Review consumption reports to ensure billing accuracy.
 - d. Perform critical review of billing exceptions and take appropriate action.
 - e. Ensure accurate establishment of new accounts and final bills in a timely manner.
 - f. Process all forms of utility bill payments.
- 2. Receive and process time sheets and prepare salary/status changes.
- 3. Answer phones, receive guests at the counter, and operate the drive-up window.
- 4. Maintain computer based record of utility billing deposits, adjustments, water usage, etc.

- 5. Process and maintain records of miscellaneous billings and collections.
- 6. Maintain all Avon Lake Regional Water backflow prevention program records including registered devices and annual inspection certifications.
 - a. Prepare and mail all annual backflow device inspection notices.
 - b. Maintain up to date list of approved backflow testers.
- 7. Maintain all utility locate (OUPS) data entry and notifications.
- 8. Coordinate and maintain sewer inspections, locations and storm disconnection information.
- 9. Maintain customer files and records, implementing appropriate retention and destruction schedules.
- 10. Create and monitor pending and completed distribution/collection work orders.
- 11. Prepare bid documents and correspondence.
- 12. Process and maintain records of the Lateral Loan Program.
- 13. Prepare and maintain accounts payable, fiscal, and related records in accordance with generally accepted accounting practices.
 - a. Account for all payments received.
 - b. Prepare monthly budget reports.
 - c. Prepare journal entries and verify proper coding and posting.
 - d. Prepare periodic financial and statistical reports.
 - e. Process, record, verify, and correct all transaction information.
 - f. Prepare, enter, verify, and back up all financial information.
 - g. Develop financial database information.
 - h. Maintain all transaction records and files.
 - i. Enter accounts payable invoices and process checks.
 - j. Resolve account discrepancies.
 - k. Maintain cash accounts.
 - I. Keep information confidential.
 - m. File inventory, fixed asset, and vendor information including checks, invoices, and letters
 - n. Perform technical analysis and reconciliations of recorded financial and related transactions.
- 14. Maintain good customer service practices and procedures.
- 15. Perform additional functions/tasks, as needed.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

The job description does not constitute an employment agreement between the employer and the employee and is subject to change by the employer as the needs and requirements of the job change.

- 1. Thorough knowledge of Avon Lake Regional Water billing and collection and backflow prevention procedures including all meter reading/billing and backflow software.
- 2. Thorough knowledge of modern office practices and procedures, including all standard equipment and software.
- 3. Ability to perform all standard and complex clerical tasks.
- 4. Ability to generate, interpret, and explain all Avon Lake Regional Water billing, backflow reporting, accounting, financial reporting, rules and procedures.
- 5. Thorough knowledge of general accounting practices and accounting practices as they relate to Avon Lake Regional Water.
- 6. Ability to generate, interpret, and explain all Avon Lake Regional Water and other agencies' financial reports.
- 7. Communicate effectively, both orally and in writing.
- 8. Work accurately with numbers.
- 9. Follow oral and written instructions, procedures and supervisory direction.

10. Ability to collect money and record fees from all departments.

The physical/mental demands described here are representative of the position to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- 1. Quickly answer staff and customer queries.
- 2. Work accurately, even with repeated interruptions.
- 3. Prioritize workloads.
- 4. Always be mentally alert.
- 5. Professional and courteous.
- 6. Normal physical activity for an office environment.
- 7. Work independently or in a team environment.
- 8. Work accurately and calmly under pressure.
- 9. Must work overtime as needed.

Responses to questions asked during Board meetings

Ite	ms from November 1, 2016	
1	Bring new ordinances to 11/15/16 mtg & rescind prior motion	Board action is proposed at 11/15/16 mtg. Ordinances were in 11/01 package.
2	Measures to avoid future over-pressure actions in	Pressure sensor has been moved to the
_	water system	36" discharge line from the plant and will
	·	accurately measure system pressure.
3	Should we look at other sensing locations	Multiple locations are measured and will
•	Should We look at earlier sensing results in	alarm if pressure falls outside appropriate
		ranges. Operators will be alerted to issues
	·	if discrepancies occur.
4	New job descriptions to be approved by HR	Civil Service Commission agreed with our
	Then job decomposed to the approved by the	recommendations regarding which
		positions were classified. HR Committee
		approved C.S. Clerk & Executive Asst
		descriptions/wages.
5	Process for adding vendors	The process depends upon the type of
•		service provided and the cost for the
		service. Generally, multiple quotes are
		received and the best price/value is
		selected.
6	New business cards	Only John Dzwonczyk has expressed need
•		for cards. Order will be placed week of
		11/14.
7	First Energy easements for Elyria interconnection	Still waiting for draft easement language.
8	Brown and Caldwell	Working to determine most appropriate
_		time for presentation of findings.
9	Determine correct language for Customer Service	The Civil Service Commission
	positions	recommended collapsing the mid- and
		upper-level job descriptions into one to
	·	facilitate with testing. The proposal, along
		with merging the pay ranges, is supported
		by the HR Director and union
		representatives.
lte	ms from October 18, 2016	
Α	How are revenues compared to last year?	Q3 Water up 12%, Q3 WW up 8%, See
		Comparable Reports.
В	Balance sheet	Will be receiving training re reporting on
		new software system 11/14/16. Will look
		for what may be available.
С	Revised motion from 10/4 – November work session	Brief work session at 6:30PM 11/1/16 to
		discuss. Will then move fwd.
lte	ms from October 4, 2016	
1	Complete vacation of paper streets/lot consolidation	Asst. Law Director requested & received
		additional information.
2	Hydroseed Walker Road	No. SWPPP calls for straw.
3	Formatting on Fund 703 expense page	One-time formatting issue.
4	Vehicle charge for travel	Will update loaded billing rate charged to