

WATERLINE

A PUBLICATION OF THE BOARD OF MUNICIPAL UTILITIES

John Dzwonczyk, Chair

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WATER AND WASTEWATER RATES

Water Rates:

Minimum Service Fee	\$4.25
First 50,000 gal	\$2.08/1,000 gal
Next 200,000 gal	\$1.71/1,000 gal
Over 250,000 gal	\$1.42/1,000 gal

*The Minimum Service Fee is for residential customers and includes the first 2,000/gal of usage. Rates for Standard 3/4" meter.

Wastewater Rates:

Minimum Service Fee	\$23.00
Rate Per 1,000 gal	\$7.30/1,000 gal

*The Minimum Service Fee is for residential customers and includes the first 2,000/gal of usage. Rates for Standard 3/4" meter.

It's that time of year: Don't forget to winterize your in-ground sprinkler systems.



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AVON LAKE BOARD OF MUNICIPAL UTILITIES APPOINTS NEW CHIEF UTILITIES EXECUTIVE



On Tuesday, September 21, 2021, the Avon Lake Board of Municipal Utilities ("the Board") voted to appoint current Acting Chief Utilities Executive and Chief of Utility Operations, Robert K. Munro, as the new Chief Utilities Executive for Avon Lake Regional Water.

"The entire Board joins me in congratulating Robert K. Munro for achieving this important career milestone through his hard work, dedication, and constant focus on high quality, environmental and fiscal conscientiousness, and responsive

service to all of the over 200,000 users in our network. We look forward to many years of continuing excellence from him," said John Dzwonczyk, Chairman of the Avon Lake Board of Municipal Utilities.

In August 2020, Mr. Munro was appointed Acting Chief Utilities Executive as well as continuing in the role of Chief of Utility Operations. In his dual executive roles with Avon Lake Regional Water, Mr. Munro's leadership navigated the organization through the COVID-19 pandemic to ensure Avon Lake Regional Water's customers continued to have seamless water and wastewater services and financially positioned the organization in 2020 to allow the Board to freeze water and wastewater rates for 2021.

"Since Mr. Munro has, for over one year, performed the duties of both Acting Chief Utilities Executive alongside his present position of Chief of Utility Operations, the Avon Lake Board of Municipal Utilities has seen fit to officially promote him to the higher position, thereby creating an opening in his prior position, which will be filled as soon as practicable," said Dzwonczyk.

Congratulations Mr. Munro!

BOARD APPROVES DEDUCT METERS

On March 16, 2021, the Board approved the use of deduct meters in Avon Lake. A deduct meter is a second water meter on a customer's property where the customer pays for the water usage through the meter, but not wastewater usage, as the water that passes through this meter does not go to your sanitary lateral for treatment at the Water Reclamation Facility. This meter would be used for outside water usage such as lawn sprinkling, watering plants, and washing your vehicle. For more information, visit avonlakewater.org/eductmeter.



COMMONLY ASKED QUESTIONS ABOUT WATER AND WASTEWATER USAGE

Why is the wastewater charge higher than the water charge?

The water rate for Avon Lake customers is lower than the wastewater rate because 85% of the water produced at our Water Filtration Plant is sold to customers outside of Avon Lake. By selling the water, we are able to spread the costs of producing and distributing it to all our customers, not to just those in Avon Lake. However, on the wastewater side, 85% of the wastewater that comes to our Water Reclamation Facility for treatment is from just Avon Lake customers. This means that the majority of treatment costs are paid for by Avon Lake customers. Treatment costs also play a role in the wastewater rate. The treatment process ensures the water that returns to Lake Erie is properly cleaned and meets all U.S. and Ohio EPA requirements.

Also, over the past several years, Avon Lake Regional Water has invested in critical wastewater infrastructure improvement projects to address increasing demand on the system, reduce basement backups in Avon Lake homes, and to protect Lake Erie.



These projects included a \$35 million rehabilitation to our Water Reclamation Facility and separating all the combined sewers in Avon Lake (completed in 2019) per our Long-Term Control Plan with Ohio EPA. The wastewater rate paid for by all our customers contributes to payment of these projects since all customers benefit from the improvements.

Does a leaking toilet/faucet/shower really cause my bill to increase?

Yes. When there is a leak, water will continuously run, no matter if it is a drip or stream. Drips over time will add up because your water meter will run when it detects water being pulled from the water main into your home.

If you suspect there might be a leaking toilet in your home, ALRW offers free toilet dye packets at our office (201 Miller Road) to check for a leaking toilet. Also, ALRW offers leak checks by our Distribution & Collection crew. A two-person team will monitor your water meter for usage after you have confirmed there is no water running in the home. If there is usage, our crew will help you determine where there is a possible leak. For more information, please give our office a call at (440) 933-6226.

What part of my home's water and sanitary lines are my responsibility?

For the waterline, a homeowner is responsible for all the areas past their water meter. This includes the area of the line outside your home and all lines inside your home. For the sanitary lateral, a homeowner is responsible for all the areas before the sewer main. This includes all plumbing lines inside your home and the area of sanitary lateral that connects to our sewer main.

Does Avon Lake Regional Water manage stormwater and maintenance of the storm sewers?

No, stormwater and maintenance of the storm sewers in Avon Lake is handled by the Public Works Department.

BACKFLOW PREVENTION DEVICES PROTECT OUR PUBLIC WATER SYSTEM

Did you know that backflow prevention devices, such as the one shown, can prevent contaminants like lawn treatment chemicals from entering the public water system? A backflow prevention device stops water from backflowing into a waterpipe directly connected to the public water system. These devices are critical to protecting public health and safety.

