

A publication of the Board of Municipal Utilities
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Avon Lake
 Regional Water

UNDERSTANDING THE SUMMER BILLING ADJUSTMENT

When looking at this water and wastewater bill, which is the Summer quarterly bill (June, July, and August), Avon Lake customers* may notice being charged a lesser amount for their wastewater usage. This is due to the Summer Billing Adjustment. Instead of charging residents for the actual number of wastewater gallons used during June, July, and August, Avon Lake Regional Water charges the wastewater portion of the bill based on an average of the Winter quarter (billed in March) and Spring quarter (billed in June) usages. For example, if you used 30,000 wastewater gallons during the Winter quarter and 20,000 wastewater gallons during the Spring quarter, your average wastewater water usage would be one-half of 50,000 gallons, or 25,000 gallons. Thus, for the Summer quarter (the current bill due), you would be charged for 25,000 wastewater gallons.

This adjustment was made possible by the Avon Lake Board of Municipal Utilities, which recognizes that not all water used during the summer months (June, July, and August) goes to our Water Reclamation Facility for treatment (i.e. lawn sprinkler watering or car washing).

**The Summer Billing Adjustment only applies to individual residential accounts (single family residences). It does not apply to apartment, condominium, commercial, industrial, or governmental accounts, or consumers with sprinkling meters. 💧*



PAYMENT PLAN OPTION AVAILABLE FOR THOSE CUSTOMERS EXPERIENCING FINANCIAL HARDSHIP DURING COVID-19 PANDEMIC

Avon Lake Regional Water is committed to helping our customers during the COVID-19 pandemic by providing seamless water and wastewater services, which are critical to public health. We continue to offer our customers, who are experiencing financial hardship during this time, payment plan options for their water and wastewater bills. Please call our Customer Service team at (440) 933-6226 for more information and to set up a payment plan. 💧

WATER AND WASTEWATER RATES EFFECTIVE 7/1/2020

WATER RATES:

Usage

<i>Minimum Service Fee*</i>	\$4.25
<i>First 50,000 gal</i>	\$2.08/1,000 gal
<i>Next 200,000 gal</i>	\$1.71/1,000 gal
<i>Over 250,000 gal</i>	\$1.42/1,000 gal

**The Minimum Service Fee is for residential customers and includes the first 2,000/gal of usage.*

**Rates for Standard ¾" meter.*

WASTEWATER RATES:

<i>Minimum Service Fee*</i>	\$23.00
<i>Rate Per 1,000 gal</i>	\$7.30

**The Minimum Service Fee is for residential customers and includes the first 2,000/gal of usage.*

UNDERSTANDING HOW MUCH WATER FLOWS THROUGH OUR EVERY DAY ACTIVITIES

Activity	Number of Times Per Person Per Day*	Circumstances	Water Used*	Total Use (gallons)*
Toilet	Five	Conventional toilet	3.5 – 5 gallons per flush	17.5 – 25
		Low-flow toilet	1.6 gallons per flush	8
		High-efficiency toilet	1.28 gallons per flush	6.4
Shower	One (8 minutes long)	Pre-1993 showerhead	3 – 8 gallons per minute	24 – 64
		Standard showerhead	2.5 gallons per minute	20
		Low-flow showerhead	1.5 gallons per minute	12
Bath	Once	Tub 1/4 to 1/3 full	7.5 – 15 gallons	7.5 – 15
		Full tub	36 gallons	36
Shaving	Once	1 full basin	1 gallon	1
Brushing teeth	Twice	Brush and rinse	0.25 – 0.5 gallon	0.5 – 1
Hand washing	Seven	Standard aerator	1 gallon per minute	7
		Low-flow aerator	0.5 gallon per minute	3.5
Cooking	Washing produce	One full kitchen basin	1 – 2 gallons	1 – 2
Dishwasher	Once – full load	Standard cycle	10 – 14 gallons	10 – 14
		Water-conserving model	4.5 – 7 gallons	4.5 – 7
Dishwashing by hand	Once	Full basin/wash and rinse	2 – 4 gallons	2 – 4
Laundry	Once	Conventional top-loader	35 – 50 gallons/load	35 – 50
		Front-load washer	13 – 20 gallons/load	13 – 20
Car washing	Once	Hose for 5 minutes	5/8-inch hose	32
		Five full two-gallon buckets	10 gallons/wash	10
Lawn watering	During hot dry spells, Kentucky bluegrass needs $\frac{3}{4}$ of an inch of water twice a week; turf-type tall fescue needs $\frac{1}{2}$ to $\frac{3}{4}$ twice a week; and buffalo grass needs $\frac{1}{2}$ to $\frac{3}{4}$ every other week.			

*Numbers represent average amounts.

* For additional information on some of the activities, visit The USGS Water Science School, <https://water.usgs.gov/edu/activity-percapita.php>

DRINKING WATER CONTINUES TO REMAIN SAFE DURING COVID-19 PANDEMIC

As a reminder, per the Centers for Diseases Control and Prevention (CDC) and the World Health Organization (WHO), there is no evidence detecting COVID-19 in drinking water because of the filtration and disinfection steps to treating the water. Avon Lake Regional Water will continue to provide reliable, wholesome and seamless water and wastewater services, which are critical to public health and safety, 24/7, 365 days a year. For more information on our continued response to the COVID-19 pandemic, visit avonlakewater.org/response-to-coronavirus-covid-19/. 💧

