

A publication of the Board of Municipal Utilities

John Dzwonczyk, chair

Tony Abram, Randy Phillips, Tim Rush
Dana Schnabel



Avon Lake
Regional Water

NEW WAY TO PAY YOUR WATER/WASTEWATER BILL

Starting with the water/wastewater bill included with this newsletter, you will no longer be able to mail a check directly to 201 Miller Road. The new address for mailing your payment is to our lockbox: Avon Lake Regional Water P.O. Box 94610 Cleveland, Ohio 44101-4610. If you have any questions about payment methods, please call us at (440) 933-6226. 💧

There are multiple ways to pay your quarterly bill:

- § In person at our offices (201 Miller Road, Avon Lake) or Discount Drug Mart (33382 Walker Road, Avon Lake)
- § Check via mail to Avon Lake Regional Water P.O. Box 94610 Cleveland, Ohio 44101-4610
- § Credit Card (there is a processing fee) via creating an online account or over the phone
- § Automatic debit from a bank account (must complete an authorization form)
- § Through the online portal at avonlakewater.org (able to use bank account or credit card)
- § Through online bill pay system (please allow 7-10 business days for us to receive payment)

NEW WATER FOUNTAIN AND WATER BOTTLE REFILL AT REDWOOD AND WESTVIEW

In August and September, Avon Lake Regional Water installed new ADA accessible water fountains with water bottle stations at Redwood Elementary School and Westview Elementary School. 💧



NOVEMBER 30, 2018 LATERAL SEPARATION DEADLINE FAST APPROACHING

Homes with the November 30, 2018 deadline include:

- Homes on formerly combined sewer area streets including the Belmar project area (Artsdale, Ashwood, Belmar, parts of Electric, parts of Lake, Mooreland, and parts of Redwood), the Moorewood project area (Beachwood, Crestwood, Parkwood, Moorewood, parts of Electric, parts of Redwood, and Vinewood), Avon Belden (south of Redwood), Bellaire, Burton, Cherry, Dellwood, Drummond, Duff, Electric (parts), Glenview, Harvey, Inwood (south of Redwood), James, Jaycox, June, Lake (parts), Lear, Miller, Moore, Mull, Norman, Parkview, Redwood (parts), West Shore, Woodstock (south of Electric), Yoder, and York.

Homeowners with the November 30, 2018 deadline must confirm with Avon Lake Regional Water that no clean water sources are discharging into sanitary laterals by this time (including completing any required work). If not confirmed, the following will occur:

- a. The customer will no longer be eligible for the \$1,000 wastewater bill rebate if the customer separates in a manner that ends up with two separate laterals leading to the respective storm and sanitary sewers.
- b. The Avon Lake Board of Municipal Utilities (the Board) may begin issuing fines that will be waived if it is determined that the home is in compliance preventing clean water sources from entering the sanitary lateral, and
- c. That address will be included in legal filings with the court.

If your property requires work to be completed before the deadline, please give Avon Lake Regional Water a call at (440) 933-6226 to inform us when your work is scheduled so we may update our records.

Also, if the work is complete on your property to meet the deadline, please give us a call for the final inspection. 💧

WATER AND WASTEWATER RATES EFFECTIVE 7/1/2018

WATER RATES:

Usage	7/1/18
First 50,000 gal	\$1.92/1,000 gal
Next 200,000 gal	\$1.58/1,000 gal
Over 250,000 gal	\$1.32/1,000 gal

WASTEWATER RATES:

	7/1/18
Administrative Fee Per Bill	\$8.25
Rate Per 1,000 gal	\$5.52

THANK YOU CUSTOMERS THAT COMPLETED SEWER SEPARATION

Avon Lake Regional Water would like to thank those customers who had their homes inspected and either separated or are in the process of separation. Your actions are helping protect Lake Erie and our drinking water.

SENATOR GAYLE MANNING AND REPRESENTATIVE NATHAN MANNING TOUR FACILITIES

On July 18, 2018, the Avon Lake Board of Municipal Utilities hosted Senator Gayle Manning and Representative Nathan Manning to the Water Filtration Plant and Water Reclamation Facility. Senator Manning and Representative Manning had the opportunity to view firsthand the numerous improvements made to the facilities within the last five years. Also, both Senator Manning and Representative Manning learned about how Avon Lake Regional Water provides water and wastewater services to not only Avon Lake, but other communities in Lorain and Medina counties. Tour attendees included Avon Lake Board of Municipal Utilities' Chairman John Dzwonczyk, Avon Lake Board of Municipal Utilities' Member Dana Schnabel, Mayor Greg Zilka, and Councilmember Jennifer Fenderbosch.



Avon Lake Board of Municipal Utilities' Member Dana Schnabel, Senator Gayle Manning, Representative Nathan Manning, and Avon Lake Board of Municipal Utilities' Chairman John Dzwonczyk.

LATERAL LOAN PROGRAM AVAILABLE

Avon Lake Regional Water is offering financial assistance to those that need to complete a separation project. The Lateral Loan Program through Avon Lake Regional Water offers a 10-year, 2%-interest loan (\$4,000 maximum), payable via your water/wastewater bill. Once you complete a lateral separation, you may qualify for a \$1,000 credit on your bill.



To learn more about the Lateral Loan Program, please call Avon Lake Regional Water at (440) 933-6226.

Save a tree and keep your costs down.

Sign up for AutoPay and/or eBill delivery at:
avonlakewater.org

Stay connected to Avon Lake Regional Water.

Like us on Facebook, follow us on Twitter, and register your home for the CodeRED emergency alert system at avonlakewater.org/get-connected/ for the latest in water-related tips and updates.

